S AT H I S H K UMA R K

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# Objective:

Dedicated and experienced Devops Release Engineer with collaboration with change management a proven record of accomplishment of maintaining and enhancing the reliability and performance of AWS / Azure /GCP systems. Proficient in Service now, Jira and monitoring. Also have hands on in system installation, configuration, administration, networking, troubleshooting, security, and performance tuning in Linux systems. Seeking an opportunity to contribute technical expertise and strong problem-solving skills in a challenging Linux environment.

# Experience:

**APRIL 2024 – TILL**

**Cognizant | Senior Associate – Release & Change Engineer - Devops | Hebbal, Bengaluru**

Experience and coordination with Architect, developer, QA Team, Devops Engineer, project manager and Change management Team and Release management.

Preparing the release plan for Gan-chart and sharing to stakeholders.

Release plan preparation with developer

Release A to Z plan creation for and stages of service and lambda deployment

Coordination with respective team and arrange the meeting to discuss on project blocker and clarification

Getting change creation in service now and getting respective approval for the deployment

Post deployment follow-up on Hypercare report and getting sing off from technology managers.

Arrange the meeting between project managers and developers for blocker and postproduction issues.

During deployment coordination with infra and other team members for support.

During deployment sending communications plan to entire stakeholders to the updates.

Post prod issue following with developer and short out the issue.

Creating the Jira for sprint completion and closer.

Coordination with support team to get the 24 hours hyper care checks and getting support after prod deployment checks (Hyper care period)

Coordination with testing team to get the status and updating the project managers.

Supporting the Devops engineer for CPU and DB increase.

Supporting the Devops engineer for tag and repo creations as per developers request.

Sharing the WSR and components migration details to internal management for the status.

**JUNE 2022 – APRIL 2024 – SAP ECS Project**

**NTT DATA BS | Senior Consultant – AWS and Release Engineer - Devops | Whitefield, Bengaluru**

Managing the release and change management and coordination with developers and testing team for change.

Preparing the release plan for Gan-chart and sharing to stakeholders.

Release plan preparation with developer

Release A to Z plan creation for and stages of service and lambda deployment

Coordination with respective team and arrange the meeting to discuss on project blocker and clarification

Managing the tracker and proving the updates to stakeholders

Experienced in Linux Servers in Cloud, AWS EC2 Creation, AWS VPC – NACL/Security group/Route/VPC peering, AWS S3 buck creation, AWS S3 Copy.

Experienced in Azure NSG/LB, Azure Blob Copy.

Experienced in Linux uplift, Linux storage restructure, P2V, V2P, V2V, Patch management, Upgrade & Service package management, SFTP, SAMBA Configuration, CIFS share, Domain Migration, Network Migration, Migrate Volume, LVM, VM Deployment.

Experienced in SAP ECS Project Experience, Support SUSE Linux, Redhat Linux

Supporting L2/L3 engineer, attending customer calls, troubleshooting the issues.

Supporting Devops project for Release Engineer, CR Process, handling client calls.

Coordinate with Architect, Developers, Devops Engineers, Testing Team and Production support team.

Reaching respective team to get the approval for risk assignment.

Deployment follow-up, Post deployment checks and Bridge call setup.

Handling P1/P2 Incident CR process and stake holder calls.

Handling Prod release process and creating the downtime as per requirements.

Support in GIT, GIT HUB, Jenkins CI/CD, Release, Build Process and Docker basic in Devops Projects.

**JULY 2021 – JUNE 2022 – SAP ECS Project**

**NTT DATA GD | System integration specialist – Cloud Support | Whitefield, Bengaluru**

Experienced in Linux Servers in Cloud, AWS EC2 Creation, AWS VPC – NACL/Security group/Route/VPC peering, AWS S3 buck creation, AWS S3 Copy.

Experienced in Azure NSG/LB, Azure Blob Copy.

Experienced in Linux uplift, Linux storage restructure, P2V, V2P, V2V, Patch management, Upgrade & Service package management, SFTP, SAMBA Configuration, CIFS share, Domain Migration, Network Migration, Migrate Volume, LVM, VM Deployment, Release and Build Process.

Experienced in SAP ECS Project Experience, Support SUSE Linux.

Experienced in GIT, GIT HUB, Jenkins CI/CD, Release, Build Process and Docker basic in Devops Projects.

Experienced in CR, Release process, handling client calls and Customer calls.

**SEP 2018 – JULY 2021 – SAP ECS Project**

**Tata Consultancy Services | System Engineer - Linux cloud server support | Whitefield, Bengaluru**

Experienced in Linux Servers in Cloud, AWS EC2 Creation, AWS VPC – NACL/Security group/Route/VPC peering, AWS S3 buck creation, AWS S3 Copy.

Experienced in Azure NSG/LB, Azure Blob Copy.

Experienced in Linux uplift, Linux storage restructure, P2V, V2P, V2V, Patch management, Upgrade & Service package management, SFTP, SAMBA Configuration, CIFS share, Domain Migration, Network Migration, Migrate Volume, LVM, VM Deployment, Release and Build Process.

Experienced in SAP ECS Project Experience, Support SUSE Linux.

**APRIL 2016 – SEP 2018 – Internal Infra Support**

**Tangoe India soft tech services | Associate Consultant - Linux| Bellandur, Bengaluru**

Experience in L1 support, Monitoring ticketing tool, assigning tickets to respective teams, Software installation, Antivirus Installation, Internal Desktop movement, Assembling desktop/laptop, Report creation.

**OCT 2015 – APRIL 2016 – Internal Infra Support**

**Mphasis Private Limited | Desktop support engineer | Whitefield, Bengaluru**

Monitoring tickets, assigning tickets to respective teams, Software installation, Antivirus Installation, OS installation.

# Skills:

* **Operating Systems:** Linux (SuSE Linux 11, 12, 15 | Red Hat 6,7,)
* **Ticketing tool:** Service Now, Jira
* **Cloud**: AWS VPC - NACL/Route/VPC Peering AWS S3, AWS Cloud watch, Azure NSG/LB, Azure Blob
* **System Administration:** User management, file system management, system monitoring, performance tuning, troubleshooting.
* **Server Deployment:** Installation, configuration, and maintenance of Linux servers
* **Networking:** TCP/IP, DNS, security system configuration, Inbound & Outbound configuration
* **Scripting:** Bash Basic
* **Configuration Management:** Chef automation for VM deployment
* **Storage:** LVM, EBS, EFS.
* **Backup and Recovery:** Regular backups, disaster recovery planning, data restoration
* **Monitoring Tools:** Nagios, Cloud Watch
* **Devops Tools experienced:** GIT, Jenkins
* **Documentation:** Strong documentation skills for system configurations, processes, and procedures
* **Soft Skills:** Strong problem-solving abilities, excellent communication skills, ability to work in a team, attention to detail, time management.

# Education:

* **2012 TO 2015**

**Bachelor of Computer science | Sankara College of Science and Commerce | Coimbatore, Tamil Nadu**

* **2010 TO 2012**

**+ 12th | Government Higher Secondary School | Coimbatore, Tamil Nadu**

* **2009 TO 2010**

**10th | Government Higher Secondary School | Coimbatore, Tamil Nadu**

# Personal Info:

* **Language:** Tamil, English
* **Marital Status:** Married
* **Permanent address:** Avinashi,Tirupur, Tamil Nadu – 641654
* **Total Experience:** 8year 5months
* **Relevant Experience:** 4 year in Release Engineer